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# A Multi-Scale Approach to Coping with Climate Change and Other Collective Action Problems

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## The Challenge of Climate Change

No country can solve the global climate change problem by acting alone. If *only* one country in the world tried to solve climate change—even one of the wealthier countries of the world—this would be a grossly inadequate effort. On the other hand, waiting for a single worldwide “solution” to emerge from global negotiations is problematic. Considerable disagreements exist even among the major states as to how large a reduction in emissions is required,<sup>1</sup> as witnessed in the December 2009 negotiations in Copenhagen.

Major debates exist over a number of key issues related to achieving efficient and fair mechanisms at a global level. Who is responsible for the current and immediate future levels of carbon dioxide (CO<sub>2</sub>) in the atmosphere?<sup>2,3,4</sup> Who should bear the primary burden of paying for solutions?<sup>5,6,7</sup> And could the various “remedies” proposed to reduce carbon sequestration actually help solve other environmental concerns? One puzzle is related to whether deforestation contributes to climate change primarily through the release of CO<sub>2</sub> to the atmosphere or whether changes in land cover, evapotranspiration, and cloud cover are as important and must be taken into account when planning afforestation efforts.<sup>8</sup> Similarly, scholarly concerns have been raised about claims that Payments for Ecosystem Services (PES) can jointly increase carbon sequestration and enhance species conservation on the same landscape.<sup>9</sup>

Given the decades-long failure at an international level to reach agreement on efficient, fair, and enforceable reductions of greenhouse gas emissions, continuing to wait may lead to missing the chance to make significant adaptations and mitigations in time to prevent tragic disasters. There has been too much focus on achieving a given reduction of greenhouse gas emissions rather than recognizing the grave risk we face. Reducing emissions *now* is more urgent than reaching an international agreement to reduce emissions by a given percentage, which might not be achieved for some time into the future. We do not face a situation where little harm is caused by overuse until we pass a given threshold, as may be the case with some renewable resources. Further, given the importance of technological change, without numerous innovative

technological and institutional efforts at multiple scales, we may not even begin to learn which combined sets of actions are the most effective in reducing the long-term threat of massive climate change.

In addition to the problem of waiting too long, solutions negotiated at a global level, if not backed up by a variety of efforts at national, regional, and local levels, are not guaranteed to work well. While the level of CO<sub>2</sub> and other greenhouse gases in the atmosphere may be relatively uniformly distributed at a mega-scale, the impacts of climate change differentially affect regions depending on their geographic location, ecological and economic conditions, prior preparation for extreme events, and past investments. The people most hurt by impacts may not have adequate representation at higher levels and may be unable to articulate clear ways to reduce greenhouse gas emissions and help them adapt to the variety of threats they face.<sup>10</sup>

We need to recognize that while many of the effects of climate change are global, the causes of climate change operate at a much smaller scale. The familiar slogan “Think Globally, Act Locally” hits right on a major dilemma facing all inhabitants of this planet. To solve climate change in the long run, the day-to-day activities of individuals, families, firms, communities, and governments at multiple levels—particularly those in the more developed world—will need to change substantially. Studies now demonstrate that actions taken even at a family level can make a substantial difference.<sup>11,12,13</sup> If a family changes its fundamental behavior relating to home insulation, carpooling, and the purchase of fuel-efficient cars, these actions taken at a small scale would cumulatively reduce their greenhouse gas emissions and their energy consumption by around 30 percent.<sup>14</sup>

Billions of actors affect the global atmosphere. Everyone will benefit from reduced greenhouse gas emissions, whether they make any effort toward this goal or not. Trying to solve the problem of providing a public good is thus a classic collective action dilemma—and potentially the largest dilemma the world has ever knowingly faced. The classic theory of collective action predicts that no one will change behavior and reduce their energy use unless an external authority imposes enforceable rules that change the incentives faced by those involved. This is why many analysts call for a change in institutions at the global level.<sup>15,16,17</sup> Given the presumption that a collective action problem that has global effects must be “solved” globally, several questions need to be addressed as analysts undertake the next round of research on climate change:

1. Is the conventional theory of collective action the best theory for analyzing how to reduce the threats of massive climate change?
2. If not, what key assumptions need to change with regard to (a) the basic theory and (b) the assumptions made regarding the scale of effects produced by actions taken at less-than-global levels?
3. Are only global benefits generated from local efforts to reduce greenhouse gas emissions, or are there potential benefits at multiple scales?
4. Are actions being taken at less-than-global scales to reduce greenhouse gas emissions, or at least to offer some levels of adaptation?
5. Are large-scale governments usually better equipped to cope with collective action problems that have large-scale outcomes?

This paper addresses these questions in turn.

## **The Conventional Theory of Collective Action**

The terms “social dilemma” or “social trap” refer to settings where uncoordinated decisions motivated by the pursuit of individual benefits generate suboptimal payoffs for others and for the self in the long run. Individual maximization of short-term benefits to self leads individuals to take actions that generate lower joint outcomes than could have been achieved. The socially optimal outcome could be achieved if most of those involved “cooperated,” but no one is independently motivated to change his choice, given the predicted choices that others will make.<sup>18,19,20,21</sup>

In the case of climate change, we all benefit from reduction of greenhouse gas emissions. The joint goal is reducing the threats of massive climate change—increased ocean levels, increased variability in climate patterns, and many other global bads. Without externally imposed regulations, the earlier theory of collective action predicts that the benefits that might be achieved are impossible to obtain. In the conventional theory, “self-organized groups” that have devised their own policies to achieve a public good or regulate a common-pool resource do not exist at any scale. The applicability of the conventional theory is considered to be so obvious by many scholars that few questions have been raised about whether this is the best theoretical foundation for making real progress toward substantially reducing greenhouse gas emissions and taking other actions to reduce the threat of massive harm brought about by climate change.

However, two major grounds exist for doubting whether sole reliance on the conventional theory of collective action as a foundation for thinking about global change is a wise scientific strategy. The first is the weakness in empirical support for the conventional theory of collective action related to small to medium-size environmental social dilemmas. The second is the existence of multiple externalities at small, medium, and large scales within the global externality that has been of primary concern in the academic and policy literature.

### **The Weakness of Empirical Support**



*Photograph by Susannah Sayler/The Canary Project*

In a major, book-length effort, Poteete, Janssen, and Ostrom<sup>22</sup> examine evidence derived from multiple methods to examine whether there is strong empirical support for the theory of collective action. While many instances of free-riding are observed in the array of empirical research, a surprisingly large number of individuals facing collective action problems do

cooperate. Contrary to the conventional theory, many groups in the field have self-organized to develop solutions to common-pool resource problems at a small to medium scale.<sup>23,24,25,26,27,28,29,30,31,32,33,34,35</sup>

A large number of variables increase the likelihood that self-organization could be effective in solving collective action problems. Among the most important are the following: (1) reliable information is available about the immediate and long-term costs and benefits of actions; (2) the individuals involved see the common resource as important for their own achievements and have a long-term time horizon; (3) gaining a reputation for being a trustworthy reciprocator is important to those involved; (4) individuals can communicate with at least some of the others involved; (5) informal monitoring and sanctioning is feasible and considered appropriate; and (6) social capital and leadership exist, related to previous successes in solving joint problems.

The exact structure that will enhance cooperation cannot be specified at a general level, as many specific features of a particular dilemma affect what has a chance of working. The crucial factor is that a combination of structural features leads many of those affected to trust one another and to be willing to do an agreed-upon action that adds to their own short-term costs because they do see a long-term benefit for themselves and others and they believe that most others are complying.

The problem of collective action does not disappear once a policy to deal with an externality is made by a government. Even governmental policies need to rely to a great extent on willing cooperation by citizens. When citizens approve of a governmental policy, think that they *should* comply, and this view is complemented by a sense that the governmental policy is effectively and fairly enforced, the costs of that enforcement are much lower than when citizens try to evade the policy. Trust that governmental officials are objective, effective, and fair is more important in enabling a governmental policy to work than reliance on force.<sup>36,37</sup>

### **The Existence of Multiple Externalities**

It is obviously much easier to craft solutions for collective action problems related to smaller-scale common-pool resources than for those related to the global commons. Many of the policy analyses recommending "solutions" at an international level to be implemented by national governments are based on a fear that unless global solutions are made for global problems, these problems will continue unabated. The third major question addressed above is: "Are only global benefits generated from local-level efforts to reduce greenhouse gas emissions, or are there potential benefits at multiple scales?" Decisions within a family as to what form of transportation to use for various purposes, how to insulate the home, and which investments to make for power consumption within the home all have small (but cumulatively important) effects on the global atmosphere. Similar decisions within firms are also important, as buildings in general account for more than 70 percent of the electricity use and almost 40 percent of greenhouse gas emissions in the United States.<sup>38</sup>

Coping with Climate Change by Learning from the Commons

By: Thomas Dietz [2]

Global warming is unequivocal and is largely caused by human action. Substantial disruption to coupled human and natural systems is underway, producing serious threats to people and ecosystems around the globe. There is wide agreement that if we move beyond a guardrail of about 3.6° F (2° C) of global average warming, we enter a zone of "dangerous interference" with

the climate. Yet so far not a single nation has acted successfully to slow growth in its greenhouse gas emissions, nor is there a strong global agreement to do so in the future. The further we move past the guardrail, the greater the risks to ourselves, future generations, and the planet itself.

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Communities that have established power networks that enable households to invest in solar power that is used for household energy—and when not needed, contributes to the network—can potentially reduce local energy costs as well as greenhouse gas emissions. Investments in better waste disposal facilities also generate local benefits as well as helping reduce global emissions. Efforts to reduce pollution levels in large metropolitan areas focus both on total energy use and on emissions of particulates and thus generate benefits at a metropolitan level as well as globally. Decisions to reduce subsidies to various types of economic development that increase emissions are difficult for any government to make, but some of these decisions can reduce the administrative costs of government as well as improve the environment.

### **Are Large-Scale Governments Usually Better Able to Cope with Collective Action?**

While many policy discussions lead to the perspective that global solutions are necessary for coping with the problems of climate change because of the inadequacy of local and regional efforts, few of these analyses examine the problems that large-scale units may face in developing effective policies related to resources. Before deciding that the global level is the only appropriate scale on which to address climate change, one should at least reflect on past efforts to adopt uniform policies by very large entities—efforts intended to correct for problems of collective action. The presumption that locals cannot take care of public-sector problems has led to diverse policies to place responsibility for local public services on units of government that are very large, frequently lacking the resources to carry out their assignments, and overwhelmed with what they are assigned to do.

Contemporary assignments to regional, national, or international governments of the exclusive responsibility for providing local public goods and common-pool resources remove authority from local officials and citizens to solve local problems that vary from one location to the next. The United Nations Conference on the Law of the Sea allocated about one-third of what had been considered “international ocean” to individual nations because of the inability of international authorities to effectively regulate ocean fisheries.<sup>39</sup> Exclusive Economic Zones (EEZs) were created that extend 200 nautical miles from the coast, and full sovereign powers were granted to these states to manage coastal fisheries so that they are not overexploited. Instead of reducing overharvesting, however, many national governments subsidized the expansion of fishing fleets that increased the demand on coastal fisheries and placed more fishing areas in danger of overexploitation.<sup>40</sup> The models of fishery dynamics used by national governments tended to be relatively crude and led to inaccurate assessment of fishery stocks.<sup>41</sup>

The Department of Fisheries and Oceans in Canada, for example, developed a model of stock regeneration for northern cod that scientists later found to be flawed.<sup>42</sup> Local cod fishers in Newfoundland raised serious questions in the late 1980s and predicted a near-term collapse, but the Canadian government refused to listen and assured doubters that its model was correct. In 1992, however, the cod stock collapsed and the Canadian government declared a moratorium on all fishing in Canadian waters. This has generated very substantial costs for local fishing

villages dependent upon that stock, which they had earlier managed relatively effectively.<sup>43,44</sup> Thus the capability of large-scale units to make better scientific judgments and implement them has not been fully realized with regard to ocean fisheries which, while not global in scope, are larger than most territorially-based resources.

Describing the problematic policies of large-scale governmental units related to climate change and other environmental issues is not meant to challenge the need for global policies related to climate change. The intent is to balance the heavy focus in policy literature on the need for global solutions as the primary strategy for coping with climate change. Extensive research on institutions related to environmental policies has repeatedly shown that creative, effective, and efficient policies, as well as disasters, have been implemented at all scales. Dealing with the complexity of environmental problems can lead to “negative learning” by scientists and policy makers at all scales.<sup>45</sup> Reliance on a single “solution” may in fact result in more of a problem than a solution.<sup>46</sup> It is important that we recognize that devising policies related to complex environmental processes is a grand challenge and that reliance on one scale to solve these problems is naïve.

### **What Are We Learning?**

Debating whether local and national efforts to reduce greenhouse gas emissions undermine global efforts or whether global efforts generate net costs rather than net benefits produces a lot of hot air, but not necessarily better solutions. It is essential that we recognize (1) the complexity of causes of climate change, (2) the challenge of acquiring knowledge about causes and effects in a world that is changing rapidly, (3) the wide diversity of policies that can lead to reduced emissions but might also enable opportunistic efforts to obtain a flow of funds by appearing to reduce emissions while not having a real impact or, worse, effectively increasing rather than decreasing emissions, (4) the opportunities that major sources of funding open up for policy experiments if funds are also allocated to monitoring and evaluation of the benefits and costs of the experiments, and (5) that policies adopted at any scale can generate errors but that without trial and error, learning cannot occur.

Acknowledging the complexity of the problem, as well as the relatively recent agreement among scientists about the multiple, local-level causes of climate change, leads to recognition that waiting for effective policies to be established at the global level is unreasonable. Instead of focusing on a global-scale effort, a multi-scale approach to the problem of climate change would be more effective and encourage experimentation and learning. Let us turn to a more detailed discussion of what a multi-scale approach means.

### **A Multi-Scale Approach to Solutions**

As discussed above, instead of the benefits derived from reducing greenhouse gases existing only at the global level, multiple benefits are created by diverse actions at multiple scales. Potential benefits are even generated at a household level: members of a household who bike rather than drive to work achieve better health. Expenditures on heating and electricity may be reduced when investments are made in better construction of buildings, reconstruction of existing buildings, installation of solar panels, and many other efforts that families as well as private firms can make that pay off in the long run.

Furthermore, extensive empirical research on collective action discussed above has repeatedly identified a necessary central core of trust and reciprocity among those involved that is

associated with successful levels of collective action. If the *only* policy related to climate change was adopted at the global scale, it would be particularly difficult to increase the trust that citizens and firms need to have that other citizens and firms located halfway around the globe are taking actions similar to those being taken “at home.” When participants fear they are being “suckers” for taking costly actions while others enjoy a free ride, more substantial effort is devoted to finding deceptive ways of appearing to reduce emissions while not actually doing so. A key problem is monitoring.

### Diverse Monitoring Strategies



Photograph by Susannah Sayler/The Canary Project

Relying only on preexisting levels of trust and reciprocity among those involved in collective action is not associated with long-term success. This is especially the case when new problems arise that groups have not previously faced. Rules must be enforced in some manner to achieve sustainable systems, but the question of how rules will *actually* be enforced is frequently ignored when a reform is proposed. Our current research on resource regimes is highly relevant.<sup>47,48,49,50</sup> In efforts to enhance another large-scale collective good—biodiversity—all too many “comanaged paper parks” have been drafted in the home office of an overseas donor or even in a country’s capital city, only to be destroyed by illegal harvesting in the specified territory. While many agree that rule enforcement is necessary for creating a sustainable resource over time, considerable disagreement exists about who should monitor the rules.<sup>51,52</sup> Simply employing a few guards who do not know the terrain or the people living in an area has not been a successful strategy.

Most long-surviving resource regimes select some of their own monitors, who are accountable to the appropriators or are appropriators themselves, to keep an eye on resource conditions as well as on harvesting activities. By creating official positions for local monitors, a resource regime does not have to rely *only* on local community norms to sanction a rule breaker. The community creates an official position. In some systems, users rotate into this position so that everyone takes on the role of monitor. In other systems, all participants contribute resources, and they jointly hire monitors.

In a study of the conditions of forests used by 178 forest user groups located in twelve countries studied by the International Forestry Resources and Institutions (IFRI) research network, Gibson, Williams, and Ostrom<sup>53</sup> found that the level of local monitoring varied substantially across groups. One of the measures obtained in this study was the frequency with which a local group monitors and sanctions rule-breaking behavior in the forest. We examined the impact of this variable on appropriators' assessment of forest conditions (as well as on a forester's assessment). We also examined the impact of a group's social capital, the group's dependence on forest resources, and whether the group was formally organized or not. The result of the analysis was that regular monitoring by a local group is more important than the other three variables in enhancing forest conditions. Regardless of the levels of social capital, forest dependence, and formal organization, regular monitoring and sanctioning are strongly and statistically associated with better forest conditions.<sup>54,50,49</sup>

Some local utilities in the United States are now seeking to reduce energy consumption by developing local monitoring systems whose results are then reported on the bills that customers receive. The Sacramento Municipal Utility District, for example, has tried various techniques, including rebates for energy-saving appliances, but recently found a more effective technique. In April 2008, it began sending out statements to 35,000 randomly-selected customers, rating them according to their energy use compared with that of neighbors in 100 homes of similar size that used the same heating fuel. The customers were also compared with 20 neighbors who were especially efficient in saving energy, receiving one or two smiley face symbols on their monthly statement, depending on how high their conservation score was.<sup>55</sup>

After six months, the utility company found "that customers who received the personalized report reduced energy use by 2 percent more than those who got standard statements."<sup>55</sup> Using various forms of competition among households and groups and feedback on who is doing the best at reducing energy use is a strategy for reducing emissions that is increasingly being adopted by college campuses, small cities, and utility firms around the country.

Contemporary psychological studies have found that framing problems related to resource use in a social context does affect actions. Schultz et al.<sup>56</sup> and Mumford<sup>57</sup> have reported that messages containing social references are more effective in changing behavior than messages stressing factual information. For example, statements such as "x% of guests in this hotel recycle towels" is more effective at shifting behavior toward conservation than specifying the amount of water saved when one recycles.

### **Complex, Multi-Scale Systems to Cope with Complex, Multi-Scale Problems**

Given that the recognition of the danger of climate change among citizens and public officials is still relatively new, and given the debates about who is responsible for causing the problem and for finding solutions, one cannot expect that an effective multi-scale system will be constructed in the immediate future. But given the slowness and conflict involved in achieving a global



solution, recognizing the potential of building even more effective ways of reducing energy use at multiple levels is an important step forward.

Further, one of the important strategies for reducing the level of CO<sub>2</sub> in the atmosphere is developing more effective policies for protecting ecosystem services—particularly those related to carbon sequestration. Developing effective and adaptive programs, however, requires selecting appropriate areas and developing plans for leaving some areas untouched and for making major investments in the flora and fauna as well as the technological infrastructure of other areas.<sup>58</sup> This requires substantial investment in scientific modeling.<sup>59</sup> Fortunately, recent breakthroughs in using geographic information systems and in-depth knowledge of the biophysical settings to map ecological systems over time are beginning to provide the tools needed for more careful planning for improvements in ecological systems.<sup>60</sup> The models, however, need to be developed at multiple scales and decision-making units so that they can then determine which policies can be adopted to improve carbon sequestration in line with the ecology at that particular scale.

Given the complexity and changing nature of the problems involved in coping with climate change, there are no “optimal” solutions for making substantial reductions in the level of greenhouse gases emitted into the atmosphere. A major reduction in emissions is definitely needed, however. The advantage of a multi-scale approach is that it encourages experimental efforts at multiple levels, as well as the development of methods for assessing the benefits and costs of particular strategies adopted in one type of ecosystem and comparing these with results obtained in other ecosystems. A strong commitment to finding ways of reducing individual emissions is an important element for coping with climate change. Building such a commitment, and the trust that others are also taking responsibility, can be more effectively undertaken in small- to medium-scale governance units that are linked through information networks and monitoring at all levels.

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Acknowledging the complexity of global warming, as well as the relatively recent agreement among scientists about the human causes of climate change, leads to the recognition that waiting for effective policies to be established at the global level is unreasonable. Instead, it would be better to self-consciously adopt a multi-scale approach to the problem of climate change, starting at the local level. This approach serves to maximize the benefits at varying levels and encourages experimentation and learning from diverse policies adopted at multiple scales. Currently, efforts to address climate change are being orchestrated primarily by global actors, but waiting for international solutions is wasting valuable time. Conventional wisdom tells us that there are only two options to deal with managing resources: either privatization or management by the state. This view is hindering progress. To successfully address climate change in the long run, the day-to-day activities of individuals, families, firms, communities, and governments at multiple levels—particularly those in the more developed world—will need to change substantially. Encouraging simultaneous actions at multiple scales is an important strategy to address this problem.

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Policy

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